

OPEN SESSIONS

- 1. **Children's Attendance:** Children below the age of 12 years old must be accompanied by their parents during Open Play Sessions. Each parent is allowed to accompany up to 2 children per session.
- 2. **Supervision Requirement:** We do not permit unsupervised and unattended roaming of children within the premises. Parents or guardians are responsible for ensuring constant supervision of their child during the session.
- 3. **Staff Accompaniment:** If you require our staff to accompany and look after your child during the session, an additional charge of \$10 per person per half hour (30 minutes) will be applicable. This is also subject to our staff's availability.
- 4. **Galaxy Open Session Rules:** Customers are expected to abide by the following Galaxy Open Session Rules during their visit.
 - a. **Hours Paid:** The hours paid for must be used in solid blocks. Splitting of the session into multiple periods is not allowed.
 - b. No Food and Drinks: Consuming food and drinks within the space is not permitted.
 - c. **No Sharp Objects:** Users must refrain from wearing or carrying sharp objects such as watches, chains, or metal zips while using the space.
 - d. **Sharing Space:** Customers are encouraged to share the space and treat each other with respect, friendliness and kindness.
 - e. **Cleanliness:** Customers are responsible for keeping the equipment after using them, and cleaning up any mess they create during their session.
 - f. Cleaning Surcharge: A cleaning surcharge of \$100 will be imposed on individuals who soil or damage the equipment, including instances of urination, defecation, vomiting, or deliberate destruction of the equipment. This surcharge is intended to cover the costs associated with sanitizing and repairing the affected items.
 - g. **Galaxy Commanders:** Our Galaxy commanders (Admins) have authority over the space. Customers should seek their guidance in case of any doubts or queries.
 - h. Timely Exit: Customers must exit the space promptly once their allocated time is up.
 - Social Media Tagging: Customers are encouraged to share their experience and tag the company on social media posts. #galaxygymnastics #galaxygymnasticssg #AGymOutofThisWorld



RIGHT TO REFUSE SERVICE

a. Galaxy Gymnastics reserves the right to refuse service to any individual displaying violent, threatening, inappropriate, rude, or disruptive behaviour toward any member of our team.

PRIVACY

- a. Information collected from this site is only used if we need to contact you for further information regarding your sessions and announcements with regard to Galaxy Gymnastics.
- b. We greatly appreciate your cooperation in providing us with your contact information.

For any clarifications and query, email us at enquiry@galaxygymnastics.asia